



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

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AIACE/CENTRAL/2019/ 79

Dated -- 12/6/2019

To

The Chairman,
Coal India Limited,
Kolkata.

Sub:--Difficulties in getting treatment at empanelled hospitals

Dear Sir,

We have received complaints from many of our members/ executives living in Bengaluru that they are facing numerous problems while availing medical facilities at hospitals empanelled by Coal India Ltd. Some of these difficulties are detailed below.

1. APOLLO HOSPITALS, Bannerghatta Road: Although this hospital is included in the panel, executives are denied cashless treatment and also are charged regular rates rather than CGHS Rates for certain facilities.
2. SAGAR HOSPITALS, Bannerghatta Road: The hospital denies that it is on CIL Panel although it is included in the list by CIL and it refuses to give treatment at CGHS rates. The hospital insists on cash payment.
3. BANGALORE BAPTIST HOSPITAL: The hospital claims that it did not consent for empanelment, but still listed by CIL. It does not extend CGHS Rates and insists on cash payment.
4. BGS GLOBAL HOSPITAL: The hospital denies that it is on CIL Panel although it is included in the list by CIL and it refuses to give treatment at CGHS rates. The hospital insists on cash payment.

5. One of the executives availed treatment at Mazumder Shaw Multi-speciality Hospital that is part of Narayana Hrudayalaya Multi-Speciality Hospital & Oncology Centre. However his bills were returned by CIL stating that General Medicine Department is not empanelled. This has created a lot of confusion and resentment among the retired executives.

We request you to look into this matter and advice the empanelled hospitals to extend cashless treatment at CGHS rates to the executives and their spouses. You are also requested direct medical department to clarify whether Sagar Hospitals and Bangalore Baptist Hospital are actually empanelled or not.

Regards,



P K SINGH RATHOR
Principal General Secretary

CC

D(P)/D(F)/D(T)/D(M), CIL Kolkata.

CMD, ECL/BCCL/CCL/CMPDIL/NCL/SECL/WCL/MCL